

# **DIRECTORY OF SERVICES**

**for Taylor County Families**

**TAYLOR COUNTY  
WISCONSIN**





The 2017 *Directory of Services for Families, Children, Youth, & Adults* of Taylor County is published to provide individuals and organizations with a comprehensive listing of services and resources for families and other residents of Taylor County.

This directory is endorsed by the Prevention Council of Taylor County. An entry in the directory does not constitute endorsement of the organization or program described nor does omission indicate disapproval. While great effort was made to include comprehensive, current, and accurate information, service listings change frequently.

## **Taylor County Prevention Council**

The directory is also available online at [www.co.taylor.wi.us](http://www.co.taylor.wi.us) or [taylor.uwex.edu](http://taylor.uwex.edu).

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## ~ ABUSE/NEGLECT/EMERGENCY SHELTER ~

**Stepping Stones, Inc., 24/7 Crisis Line.....**  
..... **715-748-5140 or 866-343-5140**

**Office Line..... 715-748-3795**

**P.O. Box 224, Medford**

### **Crisis Help Line**

Provides programs, services, and emergency shelter for domestic violence and/or sexual assault victims and survivors. 24-hour crisis help line, safety planning, safe housing, one-on-one advocacy, support groups, information and referrals, legal support in obtaining restraining orders, Judicare assistance, and VINE assistance. Also community education on abuse and prevention. Does not discriminate against any group of people. All services free and confidential.

**Taylor County Human Services Department .... 715-748-3332**  
**540 E College St, Medford**

Social workers work with children and families, providing investigation, referral, and intervention services for children, adults, elderly, and those with disabilities. 24-hour crisis line available.

**Victim Witness..... 715-748-1458**

**Courthouse, 224 S 2nd St, Medford**

Designed to aid those who have either been the victim of crime or who have witnessed a crime and may be called to testify in court.

## ~ ALCOHOL, TOBACCO, & OTHER DRUGS ~

**Alcoholics Anonymous/AI-Anon..... 715-748-3294**

Weekly meetings for adults and families at The United Church of Christ, 510 E Broadway Ave, Medford. Call for information, meeting dates, and times.

**Counseling Connections ..... 715-748-4312**

**Courage to Change Recovery Counseling..... 715-748-0480**

**Taylor County Health Department ..... 715-748-1410**

**Courthouse, 224 S 2nd St, Medford**

Taylor County Drug Opposition Partners is a coalition focusing on implementing prevention strategies to reduce alcohol consumption and ..... drug use by Taylor County youth. Call the Health department more information.

**Taylor County Human Services Department .... 715-748-3332**

**540 E College St, Medford**

Offers alcohol abuse counseling, assessment, prevention, and intervention services. Referral for inpatient AODA treatment is available as well as aftercare. An approved facility for the Intoxicated Driver Assessment.

## ~ CHILD CARE & PRESCHOOL OPTIONS ~

**Childcaring, Inc. .... 800-628-8534**

Provides referrals and information to families looking for child care.  
Builds and maintains a strong child-care delivery system and provides resources to families, early childhood professionals, and communities.

**Head Start (ICAA) ..... 715-785-7936 or 715-532-4222**

Offering self-help skills and socialization in an age-appropriate learning environment for children ages 3 to 5 years from income eligible families.  
Serving the areas of Medford, Stetsonville, Gilman, and Rib Lake

**Holy Rosary Catholic School ..... 715-748-3336**

**215 S Washington Ave, Medford**

Offers 3-year-old preschool program and wrap around child care for 3- and 4-year-olds.

**Little Lamb Academy of Medford/Child Care .... 715-748-2891**

**420 E Lincoln St, Medford**

Offers infant and toddler child care.

**Sand Box Child Care & Preschool ..... 715-748-4525**

**664 W Cedar St, Medford**

State licensed group child care, providing quality services for children ages 2 weeks to 12 years. 4 a.m.-7p.m., Monday-Friday. State Nutrition Program.  
Flexible scheduling and billing options.

**Taylor County Human Services Department..... 715-748-3332**

**540 E College St, Medford**

Certifies in-home child care providers and maintains a list of licensed and certified day care providers in Taylor County. Call for list.

## ~ CLOTHING ~

**Circle of Faith Thrift Store ..... 715-748-4944**

**140 S Main St, Medford**

Sells secondhand clothing and household items. Also accepts items for resale.

**~ COMMUNITY INFORMATION REFERRAL ~**

**Taylor County Human Services Department..... 715-748-3332**  
**540 E College St, Medford**

Intake workers provide information and receive referrals regarding Human Services programs including Long-Term Support, Developmental Disabilities, Children and Families, Economic Support, Mental Health, and Alcohol, Tobacco and Other Drug Abuse. Information and referral to other programs and services in the community occur as appropriate. 24-hour Crisis Line.

**United Way's 211 .....211**

Make 211 your first call when you have a non-emergency question or problem or don't know where to turn.

**~ DISASTER RELIEF ~**

**American Red Cross ..... 800-939-4052**

**Disaster related emergency assistance ..... 414-345-8665 or 748-2200**  
Recipients must have experienced a disaster, such as a house fire.  
Short term assistance covering immediate needs such as food, clothing, and shelter.

**Salvation Army ..... 715-560-0270**

Emergency services provided on a one-time basis. Vouchers are issued for meals, shelter, and emergency fuel assistance. Eligibility requirements may involve financial investigation depending on the type of aid requested.

**~ ECONOMIC SUPPORT ~**

**Indianhead Community Action Agency ..... 715-532-4222**  
**1000 W College Ave, Ladysmith, WI**

Weatherization service can help reduce your cost and conserve energy. income eligibility requirement for homeowners and renters. Serving Burnett, Clark, Price, Rusk, Sawyer, Taylor and Washburn Counties.

**Taylor County Human Services Department..... 715-748-3332**  
**540 E College St, Medford**

General Relief, Fuel Assistance, Medicaid/Badger Care, Food Share, and Wisconsin Shares Program. 24-hour Crisis Line.

**~ EDUCATION ~**

**Gilman Public School Administrative Office and Elementary, Middle, and High Schools ..... 715-447-8211**  
**325 N 5th Ave, Gilman**

**Holy Rosary Catholic School ..... 715-748-3336**  
215 S Washington Ave, Medford

**Immanuel Lutheran Christian Day School ..... 715-748-2921**  
420 E Lincoln St, Medford

**Medford Area Public School District Office ..... 715-748-4620**  
124 W State St, Medford

**Medford Area Elementary School ..... 715-748-2316**  
1065 W Broadway Ave, Medford

**Medford Area Middle School ..... 715-748-2516**  
509 Clark St, Medford

**Medford Area Senior High School ..... 715-748-5951**  
1015 W Broadway Ave, Medford

**Stetsonville Elementary School ..... 715-678-2600**  
W5338 County Road A, Stetsonville

**Medford Adult Diploma Academy ..... 715-748-4620 x552**

**Medford Alternative High School ..... 715-748-4620 x550**

**Rural Virtual Academy ..... 888-801-2666 or 715-748-2400**

**SOAR (18- to 21-year-olds)..... 715-4620 x551**

Above four entities are located at the Taylor County Education Center,  
624 E College St, Medford

**Northcentral Technical College-West Campus. 715-748-3603**  
1001 Progressive Ave, Medford

Offering college courses leading to two-year Associate degrees and one-year diplomas and certificates. Learning Center offers High School classes and free refresher courses in reading, writing, math or science. Career exploration and professional development classes. Call for enrollment information.

**Rib Lake School District Administrator ..... 715-427-3222**  
1236 Kennedy St, Rib Lake

**Rib Lake Elementary School ..... 715-427-5818 or 715-427-3361**  
1236 Kennedy St, Rib Lake

**Rib Lake High School..... 715-427-3220**  
1200 North St, Rib Lake

**Rib Lake Middle School ..... 715-427-5446**  
1296 North St, Rib Lake

**Taylor County Literacy Council ..... 715-748-4620 x552**

Provides adult tutoring, Little Free Libraries, Reading classes for Adults, Dyslexia trainings. [taylorcountyliteracy@gmail.com](mailto:taylorcountyliteracy@gmail.com)

**University of Wisconsin-Extension .....715-748-3327**

**Ag Service Center, 925 Donald St, Room 103, Medford**

Provides University research to help families make decisions to improve their lives. Offers information through workshops, one-to-one consultation, publications in the areas of 4-H and youth development, agriculture, family living education, and community resource development.

**~ EMPLOYMENT INFORMATION ~**

**Black River Industries .....715-748-2950**

**650 Jensen Dr, Medford**

Offers employment opportunities, counseling, and job placement.

**Department of Workforce Development/**

**Division of Vocational Rehabilitation .....1-877-387-3879**

**624 E College St, Medford**

Provides evaluation, education, and a job referral system to individuals with a physical or mental disability.

**Indianhead Community Action Agency .....715-532-4222**

**1000 W College Ave Ladysmith, WI**

A business development program to assist people in starting their own business.

**Senior Citizens Employment**

**& Training, Inc. ....888-772-4337**

**Building D02, Suite 312, Unit 88, 800 Wisconsin St, Eau Claire**

An employment program for low-income individuals who are 55 or older.

**Wisconsin Works (W-2) Program .....715-803-6679**

Forward Services: Employment search, remedial education, employability skills workshop, and supportive services.

**~ ENVIRONMENTAL HEALTH ~**

**Taylor County Health Department .....715-748-1410**

**Courthouse, 224 S 2nd St, Medford**

Provides testing and screening for the following environmental health issues:

**Lead Screening:** Provided to children 1-5 years of age. Children with elevated blood lead results will have an environmental assessment of the home completed.

**Water Testing:** Fee exempt water test kits for families, as defined below, are available to test for bacteria, nitrate, metals and fluoride for those that have a private well. You must be pregnant or have a child that lives with you who is age 5 and younger. The kit includes: a sterile sample bottle, instructions for collecting the sample, and a sample information form. For others who are interested in testing, Taylor County Health Department operates a certified water laboratory to

test private drinking water for bacteria, nitrates, and arsenic. Call for current fees.

**Human Health Hazards Investigations:** Investigation is initiated when a signed, written complaint is received by the Health Department. Call for additional information.

**Taylor County Land Conservation Dept. ....715-748-1469**  
**925 Donald St Room 102, Medford**

Provides water testing kits of two types, homeowners and metals. Fee charged.  
Assists homeowners in interpreting water test results, recommending treatment options, and identifying ways to protect water quality.

**~ FARM RESOURCES ~**

**National Children’s Center for Rural & Agricultural Health & Safety .....800-662-6900**  
**1000 N Oak Ave, Marshfield 54449**

The Center has advanced training and technical assistance in injury prevention, health promotion, and agricultural safety. It provides .....guidance for childhood injury and prevention programs.

**National Farm Medicine Center.....800-662-6900**  
**1000 N Oak Ave, Marshfield 54449**

Conducts high quality research, professional training, and outreach services aimed at improving the well being of those involved in agriculture. Program of the Marshfield Clinic.

**University of Wisconsin-Extension .....715-748-3327**  
**Ag Service Center, 925 Donald St, Room 103, Medford**

Provides information on financing, cost effectiveness of farm purchases, dairy management, nutrition management, purchase of feed stocks, and will send in soil samples for testing. Fee is charged for some of the above services.

**Wisconsin Farm Center .....800-942-2474**  
**Wisconsin Department of Agriculture,**  
**P.O. Box 8911, Madison 53706-8911**

One call to reach Farmers Assistance services: financial counseling. Farm Link, job counseling for farmers, Rural Electric Power Services, legal information, mediation, linking with resources in the community.

**~ FINANCIAL MANAGEMENT COUNSELING ~**

**University of Wisconsin-Extension .....715-748-3327**  
**925 Donald St, Room 103, Medford**

Provides individual counseling in the area of family financial management.

## ~ FOOD & NUTRITION ~

**Aspirus Medford Clinics ..... 715-748-2121**  
**143 S Gibson St, Medford**

Medical nutrition therapy, prevention programs, diabetes care, and counseling services for individuals of all ages. Call for more information.

**Northern Income Maintenance Consortium ..... 888-794-5722**

Provides enrollment and case management services for: FoodShare, Medicaid, BadgerCare Plus, Family Planning Only Services, and Caretaker Supplement. Go online to [access.wi.gov](http://access.wi.gov) to apply for or update benefits.

**Taylor County Commission on Aging ..... 715-748-1491**  
**845B E. Broadway Ave, Medford**

Operates the home-delivered meals and congregate meal sites county- wide. Call for information.

**Taylor County Health Department..... 715-748-1410**  
**Courthouse, 224. 2nd St, Medford**

Nutrition assessment is available through the various screening ..... programs for children and young adults, birth through age 21, including the WIC program. Referral to appropriate professionals.

**University of Wisconsin-Extension..... 715-748-3327**  
**925 Donald St, Room 103, Medford**

Provides the latest information on nutrition and dietary recommendations in order to teach people how to maintain a healthy lifestyle, including the FoodWise program for lower income families.

**Women, Infants and Children (WIC)..... 715-748-1410**  
**Taylor County Health Department**  
**Courthouse, 224 S 2nd St, Medford**

WIC is a program that provides nutrition education and food supplements if you are pregnant, breastfeeding mom of infant up to one year of age or non-breastfeeding mom of infant up to six months of age, and children up to five years of age.

## ~ FOOD PANTRIES ~

**Indianhead Community Action Agency ..... 715-748-3063**  
**624 E College St, Room 102 St, Medford**

The Emergency Food Assistance & Commodity Program. Self declared income eligibility required.

**Ruby's Pantry ..... 715-678-2381**  
[www.rubyspantry.org/product/medford-wi-distribution](http://www.rubyspantry.org/product/medford-wi-distribution)



Food is distributed on the 4th Saturday of every month at 640 Jensen Dr, Medford (the armory). Provides \$40-\$50 worth of food for only \$20.

To find more food pantries in Taylor County, contact UW-Extension for a brochure by calling 715-748-3327 or go to the UW-Extension website [taylor.uwex.edu](http://taylor.uwex.edu) and look under "Resources" in the right column.

## ~ FOSTER CARE ~

**Taylor County Human Services Department..... 715-748-3332**  
**540 E. College St, Medford**

**Adults:** Certifies one and two bed adult family homes to provide foster care to adults who are disabled or elderly and unable to live alone. Placements are facilitated and supervised.

**Children:** Handles foster home licensing and child foster care placement. Call for information.

## ~ HEALTH & MEDICAL SERVICES ~

**Aspirus Care and Rehab Center ..... 715-748-8184**  
**135 S Gibson St, Medford**

A 101-bed, 24-hour skilled nursing facility, adjacent to Aspirus Medford Hospital. As a Medicare and Medicaid certified facility, Memorial Nursing and Rehab Center is licensed by the State of Wisconsin.

**Aspirus Gilman Clinics ..... 715-447-8293**  
**320 E Main St, Gilman (PO Box 64)**

**Aspirus Medford Clinic ..... 715-748-2121**  
**143 S Gibson St, Medford**

Call for information and appointments.

**Aspirus Medford Hospital..... 715-748-8100**  
**135 S Gibson St, Medford**

A multi-specialty, primary care medical facility.

**Aspirus Rib Lake Clinic ..... 715-427-5701**  
**1121 State Highway 102, Rib Lake (PO Box 338)**

Call for appointments.

**Family Health Center..... 800-942-5420**  
**PO Box 8000, 1515 N Saint Joseph Ave, Marshfield WI 54449**

The Family Health Center Program is a federally-funded program designed to provide preventive health care to persons or families with limited income resources.

**Family Planning Health Services .....715-748-6933**

Provides complete routine reproductive health care for women of all ages, including pap tests, pelvic exams, STD & HIV testing, pregnancy tests and contraceptive supplies. All services are confidential. Fees based on income. Insurance and Medical Assistance accepted. Call for information and appointments.

**Hope Hospice & Palliative Care, Inc..748-3434, 877-375-0919**

[info@hhospice.com](mailto:info@hhospice.com), [www.hhospice.com](http://www.hhospice.com). Also Facebook  
Provides holistic team support for those who have been affected by life limiting illnesses.

**Marshfield Clinic Medford Dental Center .....**

**.....785-8100 or 1-800-782-8581 x98100**

**843 W Broadway Ave, Medford**

**Regional Poison Center.....800-222-1222**

Specially trained registered nurses in regional Poison Control Center answer the above number 24 hours a day, seven days a week.

**Rib Lake Health Services.....715-427-5291**

**650 Pearl St, Rib Lake**

A skilled nursing facility serving the needs of the community and surrounding area for over 32 years. Provides care for Medicare and Medicaid patients and veterans. Also provides Adult Daycare, Respite, and End-of-Life Care. Qualified therapists provide both inpatient and outpatient services.

**Taylor Family Care Clinic .....715-748-5580**

**830 E Broadway Ave, Medford**

**Taylor County Health Department .....715-748-1410**

**Courthouse, 224 S 2nd St, Medford**

Provides immunizations to those families who qualify (see Taylor County website for more information). Provides fluoride varnish, oral dietary screening. Call for more information.

**Veterans Service Office .....715-748-1488**

**Courthouse, 224 S 2nd St, Room 140, Medford**

Aids and assists Taylor County veterans and their families. Various medical equipment available for loan to the public.

**Wisconsin Well Woman Program .....715-345-5576**

**Portage Co. Health Department-Regional Coordinator, Kathy Groshek.**

This program is intended to provide health care screening, referral follow-up, and patient education to women age 45 and older for breast and cervical cancer, and multiple sclerosis.

## ~ HOME CARE SERVICES ~

**Aspirus Help at Home ..... 715-748-3112**  
**109 S Gibson St, Medford**

Provides skilled nursing care (RN and LPN), Home Health Aide, and Personal Care Worker for individuals who have been discharged from a hospital or nursing home and who remain under a doctor's care.

**Aurora Community Services ..... 715-835-9202**  
**1302 Arlen Ct., Eau Claire 54703**

A professional community service organization designed to provide community-based support to individuals with disabilities. Call for more information.

**Black River Industries ..... 715-748-2950**  
**650 Jensen Dr, Medford**

**Midstate Independent Living ..... 715-344-4210**  
**3262 Church St Suite 1, Stevens Point, WI**

**Ministry Home Care ..... 748-0110 or 800-397-0270**  
**303 W Upham St, Suite 208, Marshfield 54449**

Provides physician-ordered services in your home. Care provided by local staff. Call for more information.

**Taylor County Human Services Department..... 715-748-3332**  
**540 E College St, Medford**

Provides funding and coordination of home care services under the Community Options Program (COP) and various Medical Assistance Waiver Programs for the elderly, physically disabled, developmentally disabled, and chronically mentally ill residents of Taylor County.

## ~ HOUSING ~

**Aspirus Cedar Lane Assisted Living ..... 715-748-8177**  
**135 S Gibson St, Medford**

**Aspirus Country Gardens ..... 715-748-8855**  
**635 W Cedar St, Medford**

A 28-unit Residential Care Apartment Complex (RCAC) located on the west end of the Memorial Health Center campus. Each apartment .... offers a kitchen area, living area, sleeping area and private bath, with rental including meal and laundry services. Provides a combination of supportive, personal, and nursing care services designed to meet the individual needs of tenants. Services and unit rental are private pay.

**Care Partners Country Terrace Assisted Living**  
**955 E Allman St, Medford ..... 715-748-2114**

**Catholic Charities..... 888-276-0246, 715-394-2012**

Housing for elderly. Income eligibility.

**Centennial Apartments:** 132 S 7th St, Medford ..... 748-6962

**Maywood Apartments:** 521 Lemke Ave, Medford

**Del Rae Court:** 720 Del Rae Court, Medford

**Cedar Court Apartments .....715-48-8855**

**135 S Gibson St, Medford**

HUD rent-assisted housing for low-income elderly and disabled individuals.

**Deerview Meadows Assisted Living, LLC .....715-748-5566**

**509 Lemke Ave, Medford**

Home-like atmosphere for elderly residents. Residents must be ambulatory or semi-ambulatory. Call for information.

**Impact 7 .....715-357-3334**

**147 Lake Almena Dr, Almena WI 54805**

Operates facility in Medford for families, elderly, and disabled. Income eligibility.

**Ada Deer Manor & Townhouses:** 820 River Dr, Medford

**Rod Becker Villa:** Rib Lake

**Meridian Group .....715-748-2759**

**346 S Main St, Medford**

Operates the following housing facilities. Income eligibility, rent based on 30% of adjusted income.

**Meadow Square Townhouses, Medford:** 2 & 3 bedroom units.

**Riverview Village, Medford:** 1 bedroom units for elderly, disabled, or handicapped.

**Hometown Village, Rib Lake:** 1 bedroom units for elderly, disabled, or handicapped.

**Davlin Village, Gilman:** 1 bedroom units for elderly, disabled, or handicapped.

**Our House Assisted Living .....715-748-2901**

**1014 West Broadway Ave, Medford**

Alternative housing for elderly persons who can no longer take care of themselves in their own homes. Offers private rooms and twenty-four hour staff. Call for information and application.

**Prairie Village .....715-678-2323**

**517 W Blackhawk Ave, Stetsonville**

Rent-subsidized 1- & 2-bedroom for the elderly and handicapped. Rent based on 30% of adjusted income.

**Taylor County Housing Authority ..... 715-748-1456**  
**Courthouse, 224 S 2nd St, Medford**

Operates the following programs:

**REHAB:** Interest-free deferred payment home repair loans. Limited emergency loans throughout county. Home repair program provides money for home repairs such as furnaces, wells, handicap modification, siding, etc. Call for application and specific information about each area. **HCRI:** Rental Program loans money for 1st month’s rent and security deposit, short-term subsidy, past due utilities, and rent. HCRI Home Buyer Assistance Program is a loan of 10% of purchase price and short-term help with mortgage payments. Eligibility requirements. Call for application and information on specific income levels.

**Wisconsin Housing and Economic Development Authority (WHEDA) ..... 800-334-6873**

Home ownership mortgage program. Income limits. Call for information and application.

**~ LEGAL SERVICES ~**

**Judicare ..... 800-472-1638**

Services for low income individuals. Call for information. For assistance with Judicare locally, call 748-3063.

**Lawyer Referral & Information Services ..... 800-362-9082**

**Restorative Justice Programs of Taylor Cnty... 715-748-1482**

Facilitate dialogue services between victims, offenders, and the community.

**Taylor County Commission On Aging Benefit Specialist ..... 748-1491**

The Benefit Specialist is available to advocate for and assist older adults with issues concerning federal, state, and county benefits. Call for information.

**Taylor County Crime Stoppers..... 866-892-7463**

**~ LIBRARIES ~**

**Frances L. Simek Memorial Medford Library .... 715-748-2505**  
**400 N Main St, Medford**

**Gilman Library ..... 715-447-5486**  
**380 E Main St (State Highway 64), Gilman**

**Jean M. Thomsen Memorial Library ..... 715-678-2892**  
**PO Box 99, 105 N Gershwin St, Stetsonville**

**Rib Lake Library** ..... **715-427-5769**  
655 Pearl St, Rib Lake

**Westboro Library** ..... **715-427-5864**  
N8855 2nd St, Westboro

**~ MENTAL HEALTH SERVICES ~**

**Aspirus Medford Clinic** ..... **715-748-2121**  
143 S Gibson St, Medford

The professional and caring staff of the counseling department provides confidential mental health assessment, counseling, and referral services to children, adults, couples, and families.

**Aurora Community Counseling** ..... **715-748-2550**  
555 Jensen Dr, Medford

**Center for Human Development** ..... **800-236-3792**  
Individual, marital, and family counseling. Call for information.

**Counseling Connection** ..... **715-748-4312**  
123 W State St, Suite 4, Medford

Provides individual, family, and group therapy for children, adolescents, and adults.

**Courage To Change Recovery** ..... **715-748-0480**  
880 E Perkins St, Medford

**North Central Counseling Center** ..... **715-748-4535**  
P.O. Box 297, 136 W Broadway Ave, Medford

Services provided to children, individuals, couples, families and groups. Some areas covered include child/adolescent behavioral problems, depression, problems related to stress, anger management, and anxiety issues.

**River Centre Counseling** ..... **715-748-9222**  
135 W State St Medford

**Taylor County Human Services Department** ..... **715-748-3332**  
540 E College St, Medford

Provides the following services through their Mental Health/Alcohol and Other Drug Abuse unit; individual, marital, family counseling, and psychotherapy, psychological evaluations, community support program for people with severe and persistent mental illness, and in-patient psychiatric treatment. An in-home treatment program is available upon referral. 24-hour Crisis Line.

## ~ NEWBORN & PREGNANCY SERVICES ~

**Abiding Care ..... 715-748-1235**  
**123 W State St, Medford**

Abiding Care is a community resource that exists to help those facing an unexpected pregnancy and other pregnancy-related issues.

**24 Hour Helpline—1-800-712-4357; Text—715-575-9566**

**Aspirus Medford Hospital & Clinics ..... 715-748-8156**  
**135 S Gibson St, Medford**

Expectant mothers and their partners are urged to attend one or all of the free programs (Baby Fair, Exercise, Comfort & Relaxation, Labor and Delivery, Care of Newborn, Breastfeeding), which are offered and taught by experienced, professional staff at Memorial Health Center's Family Center. Help and advice is available 24 hours a day.

**Taylor County Health Department ..... 715-748-1410**  
**Courthouse, 224 S 2nd St, Medford**

Postpartum visits upon referral for families with newborns to include assessment, education, and referral for community services.

**Women, Infants and Children (WIC) ..... 715-748-1410**  
**Taylor County Health Department**  
**Courthouse, 224 S 2nd St, Medford**

WIC is a program that provides nutrition education and food supplements if you are pregnant, breastfeeding mom of infant up to one year of age or non-breastfeeding mom of infant up to six months of age, and children up to five years of age.

## ~ PARENTING & GRANDPARENTING ~

**Parent Resource Center of Taylor County ..... 715-748-5363**  
**624 E College Ave, Medford**

Provides education and resources needed to build a healthy family. Services include parenting classes, parenting workshops, telephone or in-person parenting consultations by appointment, resource books, toy libraries, and in-home parenting programs.

**University of Wisconsin-Extension ..... 715-748-3327**  
**925 Donald St, Room 103, Medford**

Provides programs and information on child development and parenting skills to parents and professionals.

## ~ RECREATION & YOUTH ~

**Big Brothers/Big Sisters of the Northwoods, Inc.**.....  
.....**800-648-1696**

Matching of adult volunteers with children primarily from single-parent homes.  
Serving children ages 6-17. Application process. Call for information.

**Boy Scouts Samoset Council** .....**715-355-1450**  
**3511 Camp Phillips Rd, Weston 54476**

Dynamic, value-centered program for boys age 7-18 and girls 14-18. Leadership development skills taught.

**Forest Springs**.....**715-427-5241**  
**N8890 Forest Ln., Westboro 54490**

Holds summer camps for youth and families. Winter Sports area open to the public on Sundays from January to March. Call for hours of operation.

**Cutting Edge Youth Center** .....**715-748-2556**  
**220 North Main St, Medford**

Cutting Edge Youth Ministries is an inter-faith ministry aimed towards middle and high school students. Through a variety of experiences and opportunities, Cutting Edge works to help young people develop as complete individuals. While the primary focus is on spiritual development, physical, intellectual, social and emotional development are also recognized as important. Call for more information.

**4-H University of Wisconsin-Extension** .....**715-748-3327**  
**925 Donald St, Room 103, Medford**

The Taylor County 4-H Youth Development Program is open to all youth from kindergarten through the year following high school graduation. There are no requirements based on gender, creed, abilities, or race. The club-based program is available at many locations in our county. We concentrate on helping youth improve and develop the life skills that result in becoming positive, contributing citizens of our communities. This is accomplished through the use of projects, clubs, volunteer adults, and the UW-Extension 4-H Youth Development Agent.

**Genesis Youth Center**.....**715-427-5636**  
**818 McComb Ave, Rib Lake**

Open to junior high and high school students. Sponsored by Woodland Community Church.

**Gilman Summer Recreation Program**.....**715-447-8650 or 715-447-8211**

Summer programs for children. No fee charged. Registration required.



**Girl Scouts of the Northwestern Great Lakes, Inc.**.....  
..... **715-748-4134 or 888-747-6945, Ext. 4521**

**Medford Area Chamber of Commerce** ..... **715-748-4729**  
**104 E Perkins St, Medford**  
Listings of tourist information for Taylor County.

**Medford City Park and Pool** (call Medford City Hall) **715-748-4321**

**Perkinstown Winter Sports Area**..... **715-748-1460**

**Weekend phone: 785-7722**

**N4168 Winter Sports Rd, Medford**

Innertubing, cross country skiing, chalet with food concessions and restrooms.

Open to the public on weekends. Open weekdays or weekend evenings for private parties. Winters only.

**Rib Lake Area Event Hotline** ..... **800-819-5253**

Information on area events. Brochures available.

**Sand Box Summer Youth Programs**..... **715-748-4525**

**664 W Cedar St, Medford**

Summer programs, activities & field trips for children 3-12 years.

**Simek Recreation Center/Ice Skating Rink** ..... **715-748-6655**

**1037 W Broadway Ave, Medford**

Call for information.

**Tourist Information** ..... **888-682-9567 or 715-748-4729**

**U.S. Forest Service & Ice Age Trail**.....

..... **877-444-6777 or 715-748-4875**

**850 N 8th St, Medford**

Operates campgrounds at Mondeaux and Chequamegon Waters Flowage.

Reservations for campsites through [www.reserveusa.com](http://www.reserveusa.com). Manages the Ice Age National Scenic Trail portion running through Taylor County. Maps are available.

Trails may be used for variety of outdoor activities. Call for information.

## **~ SENIORS ~**

**Aging & Disability Resource Center of the Northwoods**  
**(ADRC)** ..... **800-699-6704**

**845B E Broadway Ave, Medford**

**Black River Industries.....715-748-2950**

**650 Jensen Dr, Medford**

Offers employment opportunities, counseling, and job placement for individuals with or without disabilities

**Senior Citizens Employment & Training, Inc. ....888-772-4337**

**Building D02, Suite 312, Unit 88, 800 Wisconsin St, Eau Claire**

An employment program for low-income individuals who are 55 or older.

**Taylor County Commission on Aging .....715-748-1491**

**845B E Broadway Ave, Medford (Corner of Highways 13 & 64)**

The Taylor County Commission on Aging offers a variety of programs and information related to older adults. We serve Taylor County residents, age 60 and over, and their spouses, regardless of age. For information on more services for older adults, contact the Commission on Aging.

**Taylor County Human Services Department .....715-748-3332**

**540 E College St, Medford**

The Long-Term Support Unit provides community-based services under the Community Options Program (COP) and Medical Assistance Waiver program to persons with long-term care needs who may otherwise require institutional care. The Alzheimer’s Family Caregivers and Support Program provides assistance to families of those with Alzheimer’s Disease. Investigations of allegations of elder abuse, neglect, or exploitation.

**~ SPECIAL NEEDS: YOUTH & ADULTS ~**

**Black River Industries.....715-748-2950**

**650 Jensen Dr, Medford**

Provides vocational and residential support for people with various disabilities. Provide respite care, daily living skills training, and supportive home care services to children with disabilities and their families.

**Department of Workforce Development/**

**Division of Vocational Rehabilitation .....877-387-3879**

**624 E College St, Medford**

Provides evaluation, education, and a job referral system to individuals with a physical or mental disability.

**Gilman Public Schools .....715-447-8776**

**North Fifth St, Gilman**

Programs for children with developmental delays or disabilities from ages 3 to 21.

**Katie Beckett Program**..... **608-266-3236**  
**P.O. Box 7851, Madison 53707**  
**Taylor County residents, contact Lutheran Social Services** .....  
 .....**1-715-842-3181 x111**  
 Medical assistance coverage for special needs children without regard to parental income. Call for information.

**Medford Public Schools** ..... **715-748-4620**  
**124 West State St, Medford**

**Northern Regional Center for Children & Youth with Special Health Care Needs**..... **715-261-1900 or 1-866-640-4106**  
 The Northern Regional Center for Children and Youth with Special Health Care Needs (CYSHCN) is dedicated to meeting families’ needs through a statewide coordinated system of information, referral and follow up, family to family support and strong partnerships with providers in the Northern Region of Wisconsin.

**Rib Lake Public Schools**..... **715-427-3222**  
**1236 Kennedy St, Rib Lake**  
 Programs for children with delays or disabilities from ages 3 to 21.

**Taylor County Human Services Department** .... **715-748-3332**  
**540 E College St, Medford**  
**Birth to Three Program:** Intervention program helps families with children from birth to age three who have special developmental needs or delays, medical or health concerns, or physical or emotional disabilities.  
**Children’s Community Options Program:** Supportive services for families with severely disabled children living at home.  
**Adult Service Program:** Provides assessment, case planning, and funding for residential, vocational, and support services to adults with developmental disabilities.

**Wisconsin First Step**..... **800-642-7837**  
**1910 South Ave, La Crosse 54601**  
 A statewide telephone information and referral service dedicated to helping families and professionals find services for children birth to 21 years with special needs. Calls are answered by a Parent Specialist, Monday-Friday, 8:00 a.m.-4:00 p.m. The service is free and confidential.

**~ SUPPORT GROUPS ~**

**Adoptive Families Group**..... **715-748-5363**  
 For families with adopted children or who are considering adoption. Contact the Parent Resource Center for more information.

**Alcoholics Anonymous/AI-Anon .....715-748-3294**

Weekly meetings for adults at The United Church of Christ, 510 E Broadway Ave, Medford. Call for information, meeting dates, and times.

**Alzheimer’s Support Group**

**Medford ..... 715-748-1491**

**Rib Lake ..... 715-427-5291**

For families and friends of those afflicted with Alzheimer’s disease and other dementias.

**Cardiac Support Group ..... 715-748-8187**

For the education and support of cardiac patients and their families.

**Diabetes Support Group..... 715-748-5800**

**Hope Hospice & Palliative**

**Care, Inc.....715-748-3434, 877-375-0919**

Provides grief supportive care and services for people who are .. terminally ill or have experienced loss and their families.

**LOAM ..... 715-560-1463**

Methamphetamine support group.

**Resolve Through Sharing ..... 715-748-8156**

For families who have experienced miscarriage, ectopic pregnancy, stillbirth, and infant death.

**Taylor County Autism Support Group ..... 715-748-2316 x324**

Meets 3rd Monday of each Month at 6:00 pm at the Taylor County Education Center, 624 College Ave, Medford

**~ TRANSPORTATION ~**

**Black River Industries ..... 715-748-2950**

**650 Jensen Dr, Medford**

Provides countywide transportation services to people with developmental & physical disabilities, primarily for employment and supported home care purposes.

**Comfort Carriers ..... 800-873-1018 or 715-678-2030**

Transportation for elderly, disabled or people using wheelchairs. Medical Assistance approved. Call for rates.

**Medford Taxi** ..... **715-748-4200**  
**120 N Main St, Medford**  
 Transportation for the general public. Vouchers available through the Commission on Aging to qualifying persons.

**Medical Transportation Management**.....**866-907-1493**  
**Taylor County Commission on Aging** ..... **715-748-1492**  
**845B E Broadway Ave, Medford**  
 Provides a countywide elderly transportation program which allows senior citizens to access transportation in various communities for medical appointments, shopping, recreation, and nutrition purposes.

**Volunteer Driver Service**-Volunteers furnish transportation for senior citizens.

**~ VETERAN SERVICES ~**

**Veterans Service Office** ..... **715-748-1488**  
**Courthouse, 224 S 2nd St, Room 140, Medford**  
 The Veterans Service Office advises veterans regarding pension compensation, education, and death benefits. Information is provided about available medical services, loan programs, and any other appropriate entitlements.

**~ TOLL FREE NUMBERS ~**

**CHILDREN & FAMILIES**

Boys Town Hotline (*National*) ..... 800-448-3000  
 Child Care Information Center (*for child care professionals*) ..... 800-362-7353  
 Childcaring ..... 800-628-8534  
 Childhelp—National Child Abuse Hotline ..... 800-422-4453  
 Coalition for Children, Youth & Families (*adoption/foster info*) ..... 800-762-8063  
 Girl Scouts of the Northwestern Great Lakes ..... 888-747-6945, Ext. 4521  
 Safe Place for Newborns 24 Hr Hotline ..... 877-440-2229  
 SIDS (*Sudden Infant Death Syndrome*) - First Candle..... 800-221-7437  
 Wisconsin Coalition for Children, Youth, & Families ..... 800-762-8063  
 Wisconsin First Step (*special needs children*) ..... 800-642-7837

**HEALTH**

Abiding Care (*pregnancy*) ..... 800-712-4357  
 AIDS Hotline..... 800-334-2437

*continued on next page*

Alzheimer’s Disease & Related Disorders .....	800-272-3900
American Council of the Blind .....	800-424-8666
American Red Cross.....	800-733-2767
Cancer Information Service ( <i>NIH—Federal</i> ) .....	800-422-6237
Clinical Research Center ( <i>Marshfield Clinic</i> ).....	800-782-8581
ForwardHealth ( <i>Wisconsin, Medicaid &amp; BadgerCare Plus</i> ).....	800-362-3002
Home Health Care & Hospices Hotline .....	800-642-6552
Medigap Helpline .....	800-242-1060
National Farm Medicine Center .....	800-662-6900
Poison Control Center .....	800-222-1222
SIDS ( <i>Sudden Infant Death Syndrome</i> ) - First Candle .....	800-221-7437

**MENTAL HEALTH & CRISIS LINES**

Center for Human Development ( <i>Pvt. Mental Health, Wausau</i> ) .....	800-236-3792
LGBTQ Crisis Line.....	866-488-7386
Mental Health America .....	800-969-6642
Mental Health Crisis Line.....	866-317-9362
National Runaway Safeline.....	800-786-2929
Suicide Hotline ( <i>National Hopeline Network</i> ) ( <i>800-SUICIDE</i> ) .....	800-784-2433
Suicide Prevention Lifeline ( <i>National</i> ) ( <i>800-273-TALK</i> ) .....	800-273-8255
Veterans Crisis Line .....	800-273-8255 press 1
TTY ( <i>for Deaf and Hard of Hearing</i> ).....	800-799-4889
Nacional de Prevención de Suicidio.....	888-628-9454
Wisconsin Council on Problem Gambling .....	800-426-2535

**SENIORS**

AARP ( <i>American Association of Retired Persons</i> ).....	800-523-5800
ADRC ( <i>Aging &amp; Disability Resource Center of the Northwoods</i> ).....	800-699-6704
Alzheimer’s Disease & Related Disorders .....	800-272-3900
Board on Aging & Long Term Care ( <i>Wisconsin</i> ) .....	800-815-0015
Coalition of Wisconsin Aging Groups .....	800-488-2596
Eldercare Locator ( <i>Federal</i> ) .....	800-677-1116
Nursing Home & Assisted Living Complaints ( <i>Wisconsin</i> ) .....	800-642-6552
Social Security .....	800-772-1213
Wisconsin Guardianship Support Center .....	855-409-9410

*continued on next page*

## OTHER

Client Assistance Program ( <i>complaints from Division of Vocational Rehabilitation and Independent Living Center clients</i> ).....	800-362-1290
Commissioner of Insurance Complaint Hotline ( <i>Wisconsin</i> ).....	800-236-8517
Consumer Complaints ( <i>Wisconsin DATCP</i> ).....	800-422-7128
Consumer Products Safety Commission ( <i>Federal</i> ).....	800-638-2772
Farm Center ( <i>Wisconsin DATCP</i> ).....	800-942-2474
Hearing & Speech Impaired ( <i>Relay Service</i> ).....	711
HUD Housing Discrimination Hotline.....	800-765-9372
IRS Forms, Instructions, Publications.....	800-829-3676
IRS Tax Help.....	800-829-1040
Job Center of Wisconsin.....	888-258-9966
Judicare ( <i>Equal Access to Justice</i> ).....	800-472-1638
Medford Chamber of Commerce.....	888-682-9567
Midstate Independent Living Consultants, Inc. ....	800-382-8484
State Bar of Wisconsin.....	800-728-7788
Taylor County Tourism ( <i>Medford Chamber of Commerce</i> ).....	888-682-9567
Taylor County Crime Stoppers.....	866-892-7463
Unemployment Assistance ( <i>Wis Dept Workforce Development</i> ).....	800-494-4944
Veterans Information ( <i>Federal</i> ).....	800-827-1000
WHEDA ( <i>Home loans; purchase or improvement</i> ).....	800-334-6873
Wisconsin Council of the Blind.....	800-783-5213
Wisconsin Legislative Hotline.....	800-362-9472
Wisconsin State Bar Lawyer Referral & Information Services.....	800-362-9082
Wisconsin Telecommunications Relay System (TTY).....	711 or 800-947-3529
Wisconsin Telecommunications Relay System (Voice).....	711 or 800-947-6644

## DIRECTORY CONTRIBUTORS

*This directory was made available by a generous contribution from:*

### TAYLOR COUNTY CIRCUIT COURT

**Prevention Council  
Directory Committee**

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Peggy Nordgren  
Kelly Jensen**

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