

About Us

As a public agency and department within county government, the Taylor County Human Services Department operates under a Human Services Board which is appointed by the Taylor County Board of Supervisors. Administrative oversight is also provided by a number of state departments. Agency funding comes from a variety of sources including federal, state, and county revenue as well as client fees.

Agency Hours

Taylor County Human Services staff is available during the hours of 8:30 a.m. to 4:30 p.m. Monday thru Friday and evenings by appointment *only*.

How To Access Services

If you are interested in receiving services for either yourself or someone else, contact the agency intake worker in person or by telephone at (715)748-3332. The intake worker will answer your questions and refer you to the appropriate services.

Fees

All Taylor County residents are eligible for services that are provided by the Taylor County Human Services Department, regardless of race, disability, gender identity, religion, color, age, national origin, sexual orientation, or inability to pay.

Many case management and support services are available at no cost. Other fee chargeable services may be billed to your insurance company, Medicaid, Medicare, Children's Health Insurance (CHIPS) or it may be possible to use a reduced fee based on your ability to pay.

Contact Us

Address: 540 East College Street
Medford, Wisconsin 54451

Phone: (715) 748-3332

Fax: (715) 748-3342

E-mail tchsd@co.taylor.wi.us

Child Abuse Reporting Line:
(715) 314-0696

You may also visit our website or Facebook page for links to more information about our programs at

www.co.taylor.wi.us

www.facebook.com/tchsd/

Taylor County Human Services Department



Our Mission:

Taylor County Human Services Department promotes the well-being, safety, and independence of Taylor County residents by coordinating and delivering supportive services.

Our Services

Economic Support

- Income Maintenance Services such as Medicaid Purchase Plan (MAPP), Institutional Medicaid and Medicare Savings Program along with Badger Care, Food Share & Wisconsin Shares (Child Care Funding)
For more information on the above programs, please call the; *Northern Income Maintenance Consortium* at telephone #1-888-794-5722
- General Relief - Ph: 715-748-3332
- Wisconsin Home Energy Assistance Program (WHEAP) – Ph: 715-748-6123

Children & Family Services

- Juvenile Court Supervision
- Children's Court Services
- Child Abuse & Neglect Assessments
- Foster Home Licensing / Kinship Care
- Parent Education & Support Services
- Child Care Provider Certification
- Out-of-Home Placement Services
- Coordinated Services Team Program
- Independent Living Referral Services
- Child Welfare, Offer of Services
- Prevention Services, Family Counseling & Respite Care
- **Child Abuse Reporting Line:**
Ph: (715) 314-0696

Comprehensive Community Services (CCS Program)

A Medical Assistance program for children and adults with mental health and/or substance abuse issues who are eligible for medical assistance and need more services than out-patient counseling but do not need in-patient care. Once a referral is received, CCS staff will meet with you to determine eligibility and then help determine your goals. The following services may help those eligible to accomplish their goals:

- Service Facilitation/Case Management
- Diagnostic Evaluations
- Medication Management
- Physical Health Monitoring
- Individual Skill Development & Enhancement
- Employment Related Skill Training
- Individual/Family Psychoeducation
- Mental Health Counseling
- Substance Abuse Treatment
- Wellness & Recovery Mgmt. & Peer Support

24-Hr. Crisis Intervention

For after hours crisis services, contact the Taylor County Crisis Line at # **(866) 317-9362** where you will be connected to a crisis counselor. This crisis counselor can connect you to a mobile crisis worker. You can also contact the Taylor County Sheriff's Department at (715)748-2200 or text "hopeline" to 741741.

Clinical Services

Taylor County Human Services provides a fully certified outpatient Mental Health and AODA clinic. All residents of Taylor County may access confidential services which may be billed to insurance or provided on a sliding fee/ability to pay scale. Taylor County Human Services Mental Health Clinic is a preferred provider for many insurances and accepts Medicaid/Badgercare+ insurance plans.

Mental Health Services

- Individual Counseling
- Psychiatric Medication Management
- Community Support Services
- Court Ordered Commitment Services
- Residential Placement Services
- Referrals to Inpatient Psychiatric Hospitalization
- Dialectical Behavior Therapy (DBT)
- Crisis Intervention Services

AODA Services

- Substance Abuse Assessments
- Substance Abuse Counseling
- Intoxicated Driver Program (IDP)
- AODA Group Counseling
- Prevention/Intervention Services
- Inpatient AODA Treatment
- Transitional Living

Long-Term Support Services

- Birth to 3 Program
- Children's Long-Term Support Waiver
- Alzheimer's Caregiver Support Program
- Elder Abuse & Adult at Risk Investigations
- Guardianship & Protective Placement Services
- Children's Community Options Program